#### Welcome to our newest location

# Mobile Banking Mobiliti

Convenience on the Go!







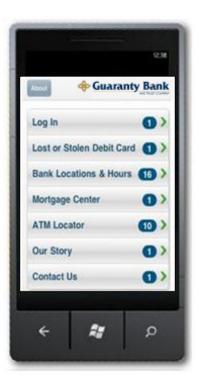


### Access Methods - SMS & WAP



SMS/Text Messaging



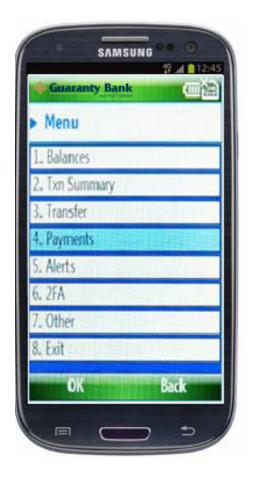


Windows Mobile

WAP/Browser

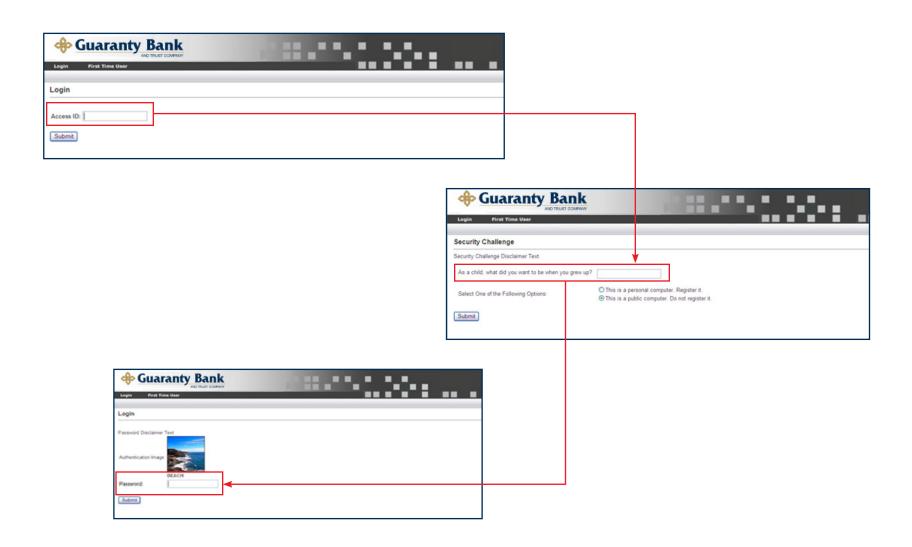
# **Access Methods - Dowloadable APP**



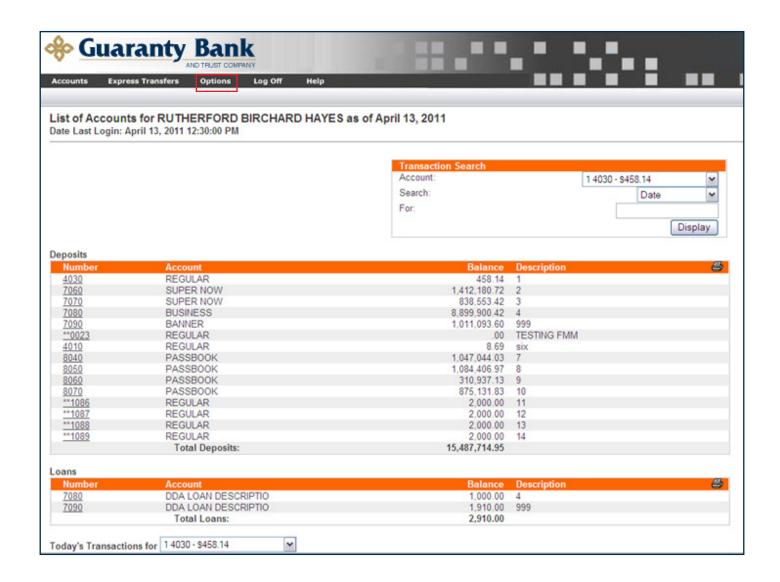


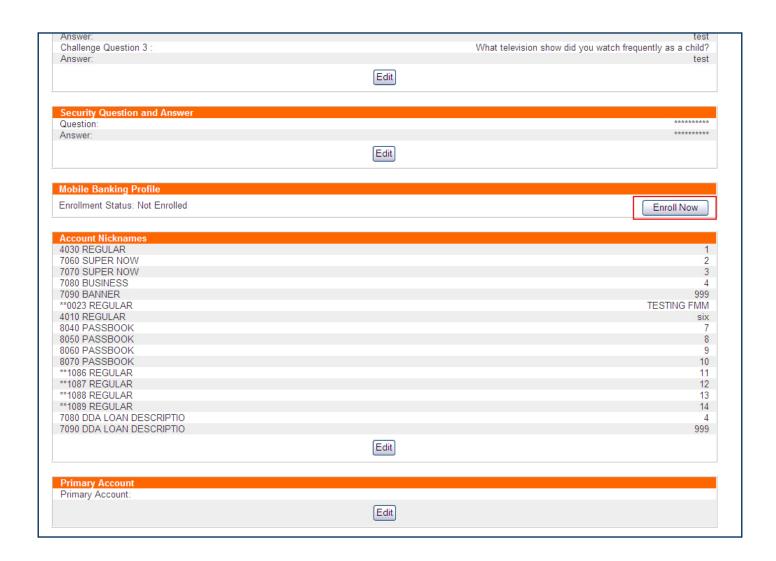
iPhone Android

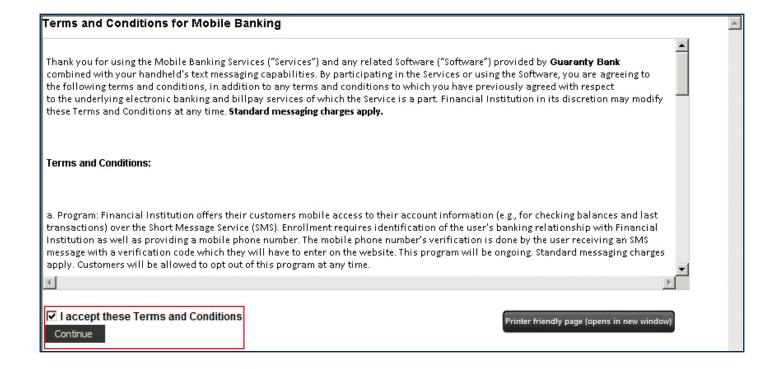
**TouchBanking Application** 

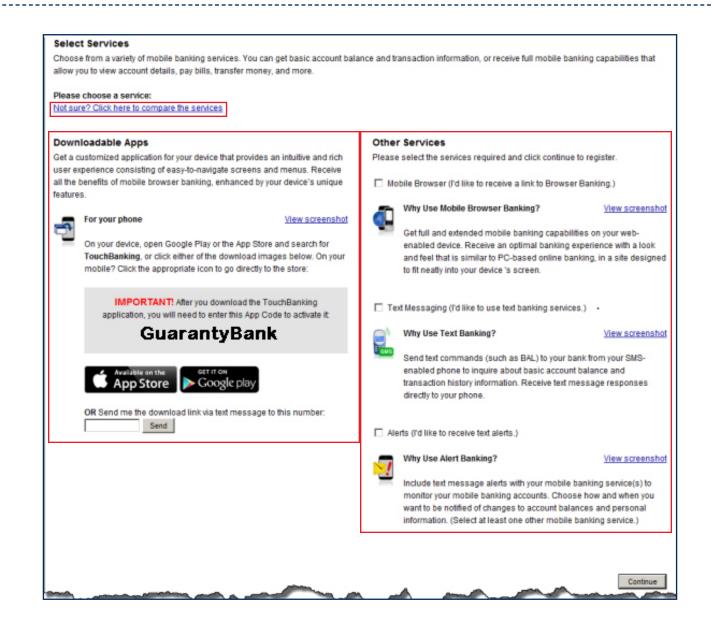


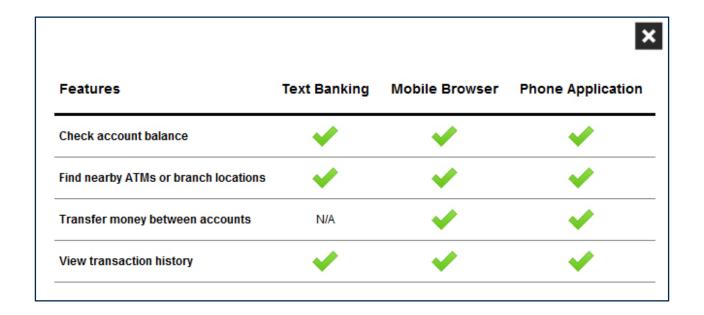












ime Zone: (GMT-08:00) Pacific	Time (US & Canada) 🔻		
elect the account you wish to access through Mobile Banking and confirm their nicknames			
Eligible Accounts	Mobile Banking Nickname	What's a Texting Nickname?	
CHECKING ACCOUNT (*4415) Checking	1	The nickname identifies the account in a text message. For example, to check your transaction history, text HIST followed by the account nickname, such as S1.	
CHECKING ACCOUNT (*0058) Checking	2		
CHECKING ACCOUNT (*0059) Checking	3	View Example	
CHECKING ACCOUNT (*0102) Checking	4		
BUSINESS ACCOUNT (*9090) Checking	5		
STATEMENT SAVINGS (*0807) Savings	6		
STATEMENT SAVINGS (*9921) Savings	7		
☐ STATEMENT SAVINGS (*2926) Savings	8		
CERTIFICATE ACCOUNT (*3010) CD	9		
CONSUMER LOAN (*3456) Loan	10		
□ MORTGAGE LOAN (*5490) Loan	11		

Other Services Please enter your mobile phone number to register for other services.	
Mobile phone number: For example, 5551234567	
Text Banking     Mobile Browser     Alert Banking	
Thank you for using Mobile Banking combined with your handheld's text messaging capabilities. By registering for Mobile Banking, or changing your registration information, you certify that:	
A. You are the account holder, or  B. You have the account holder's permission to do so.	
Message and data rates may apply. For help, text "HELP" to 80248. To cancel, text "STOP" to 80248 at any time. Message frequency depends on account settings. For assistance, please contact customer service at 222-222-2222.	
Back	Continue

Enter Activation Code

Activation Code

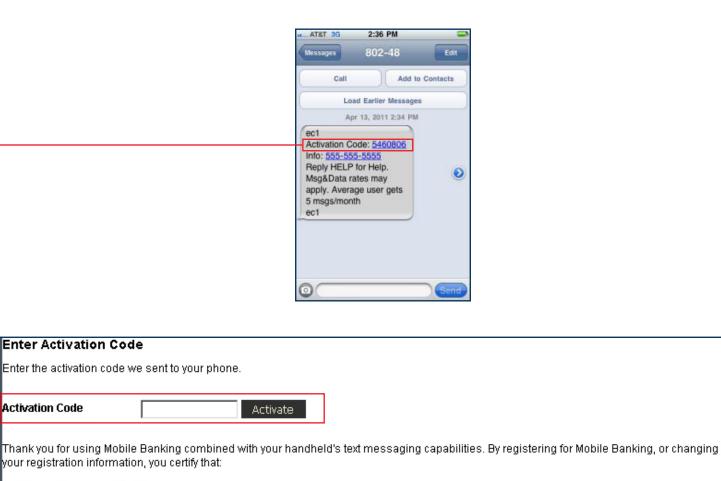
on account settings.

Enter the activation code we sent to your phone.

your registration information, you certify that:

B. You have the account holder's permission to do so.

A. You are the account holder, or



Message and data rates may apply. For help, text "HELP" to 48179. To cancel, text "STOP" to 48179 at any time. Message frequency depends

#### **Activation Successful**



#### **Text Message Banking**

- Expect to receive a text message with your mobile banking short code and texting commands
- Text 'BAL' for your balances
- . Text 'HIST' + your account's texting nickname for a list of transactions (ex. HIST C1)

#### Mobile Browser Banking

- . Expect to receive a text message with a link to the mobile banking site
- · Click and bookmark the mobile banking site's unique link

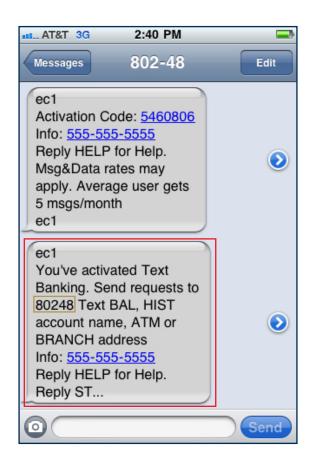
#### Downloadable Application

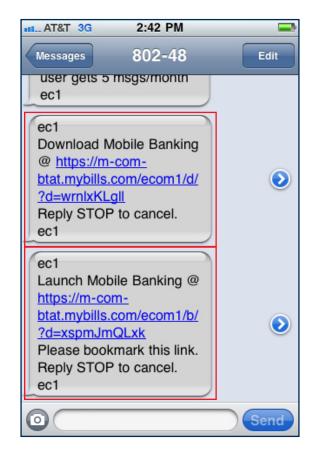
- · Expect to receive a text message with a link to download the application
- · Click the link and follow the instructions on your phone's screen

#### Alert Banking

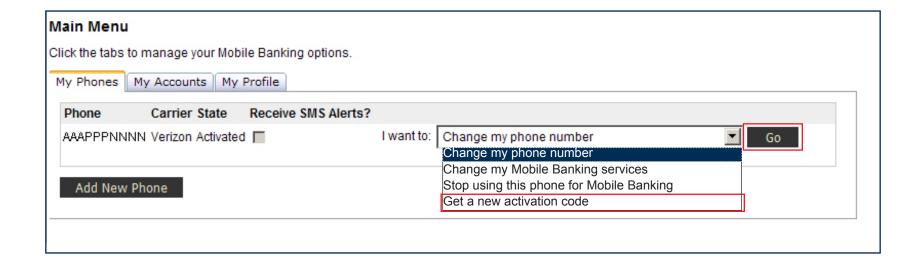
- . Now that you've registered for Alert Banking, Click here to set up specific mobile alerts
- . To begin receiving alerts on your phone, you'll need to specify the account and choose the type of alerts you'd like to receive

**Print This Page for My Records** 

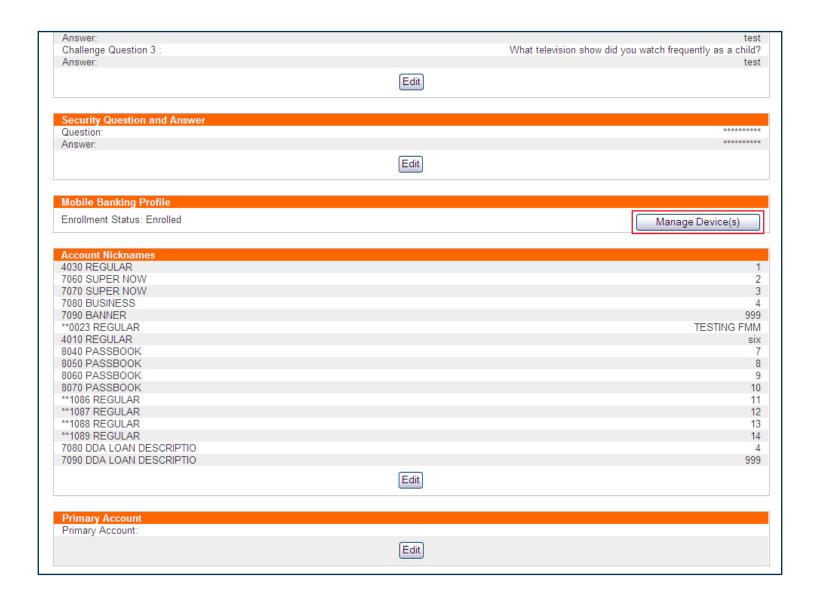




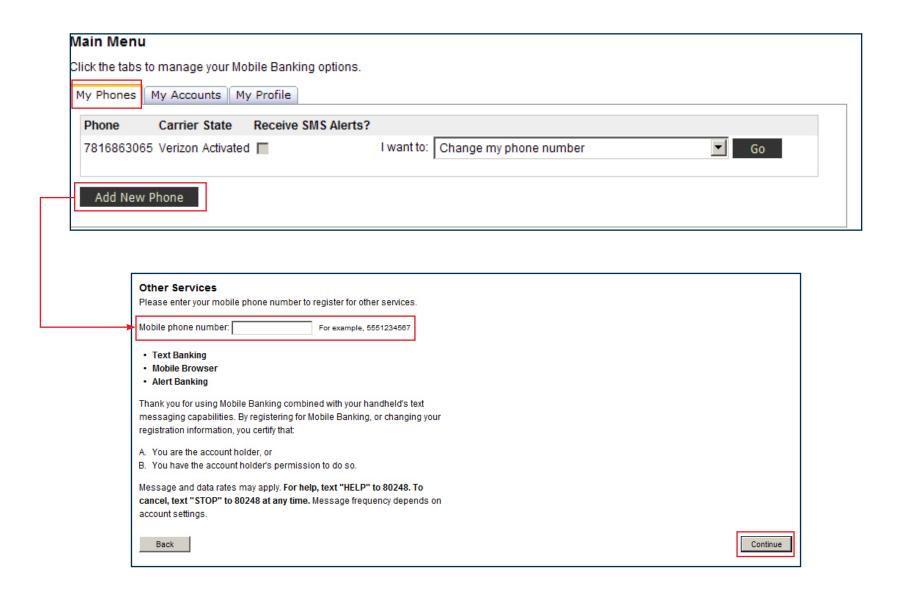
# Request New Activation Code



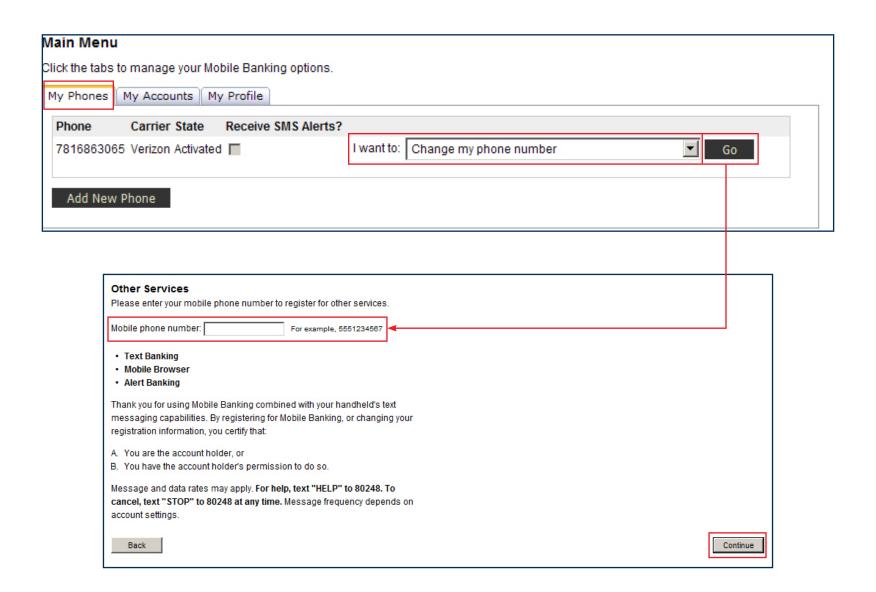
# **Add Additional Devices**



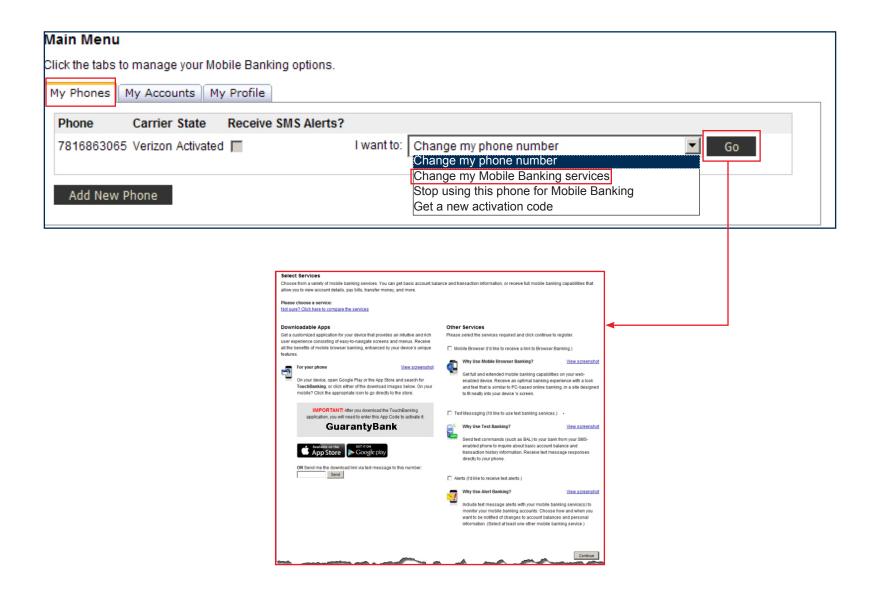
### **Add Additional Devices**



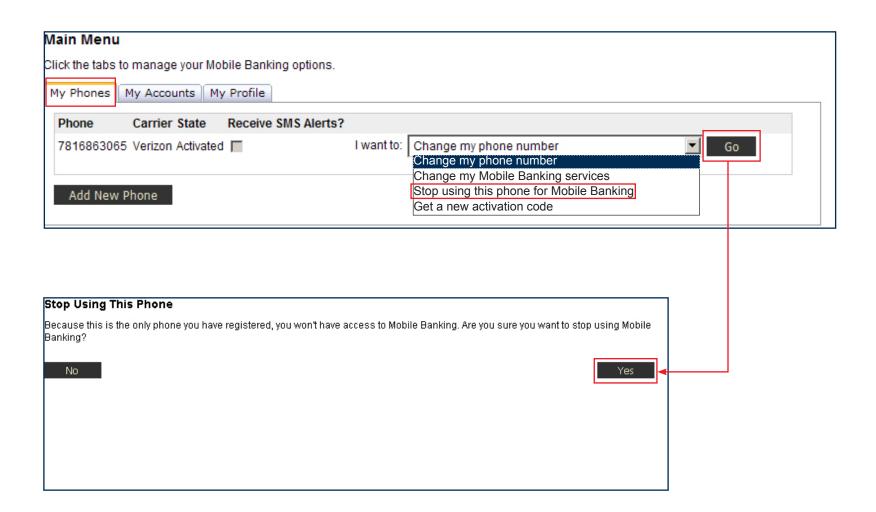
# Change a Mobile Phone Number



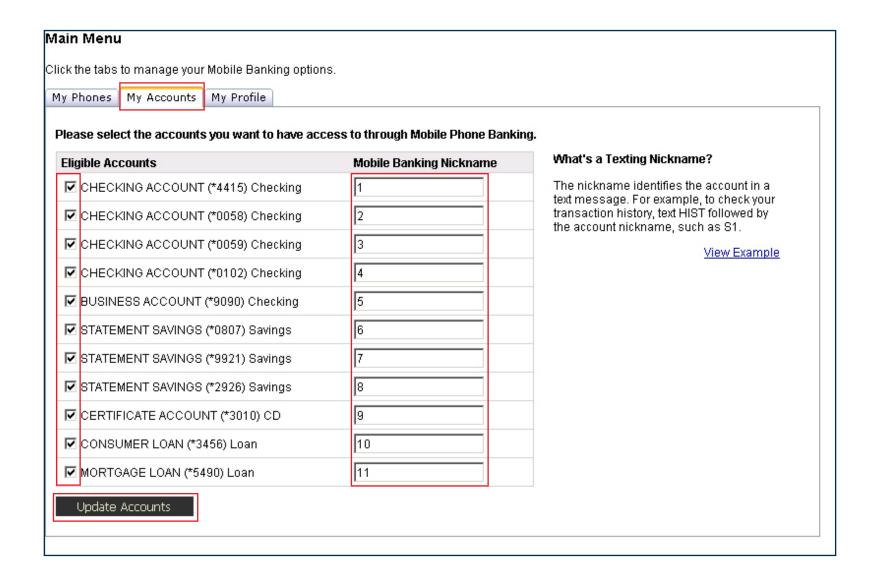
# **Change Mobiliti Services**



### Remove a Mobile Device



# **Change Mobiliti Account Access**



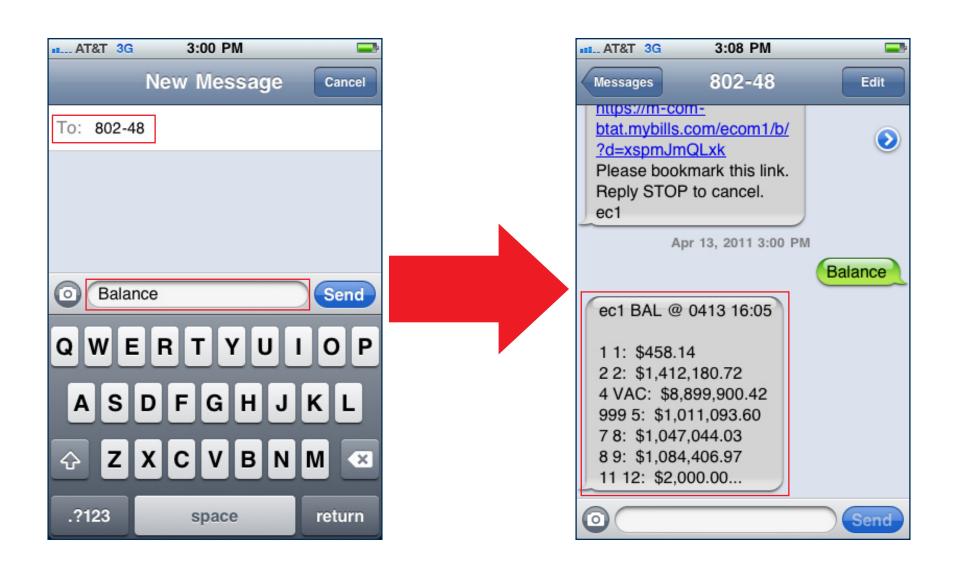
# **Change Time Zone**



# **Mobiliti Options**

- SMS / Text Messaging
- Mobile Browser
- Downloadable Applications
  - Mobiliti TouchBanking Application

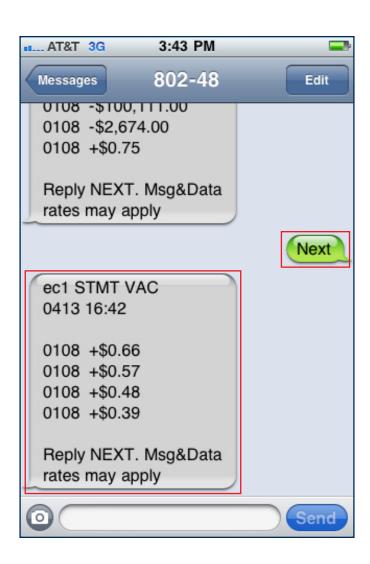
# SMS / Text Messaging - View Account Balances



# SMS / Text Messaging - View Transaction History



# SMS / Text Messaging - View Transaction History



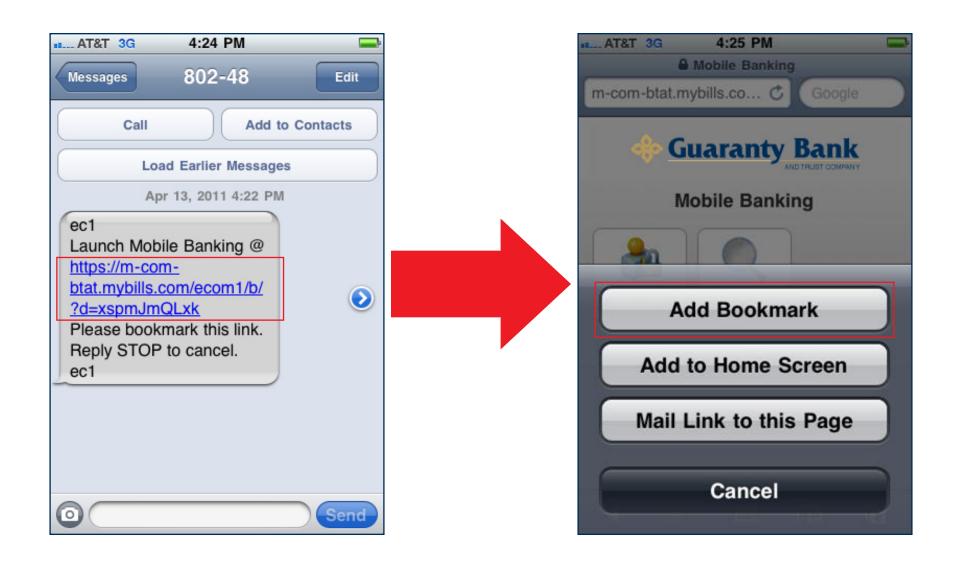
# SMS / Text Messaging - View ATM / Branch Locations



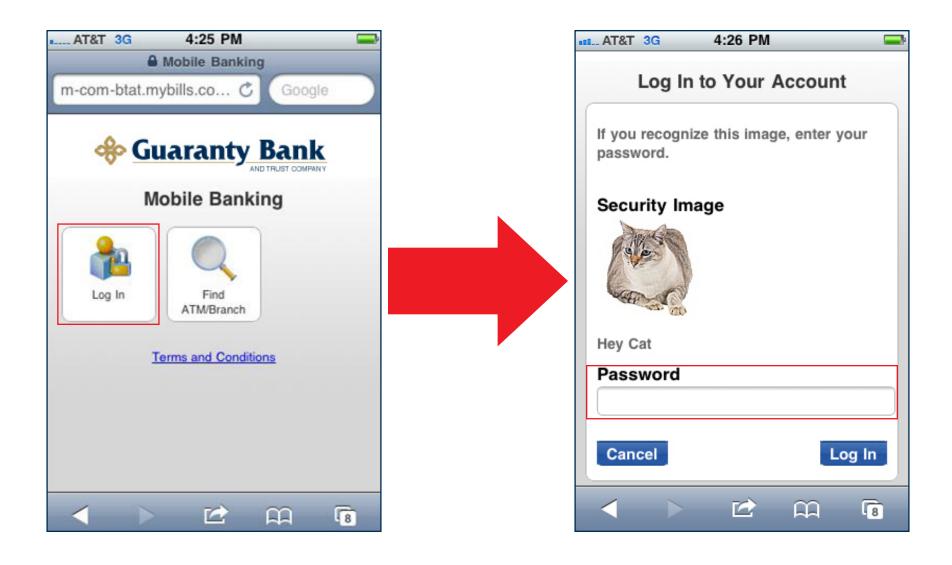
# SMS / Text Messaging - Help



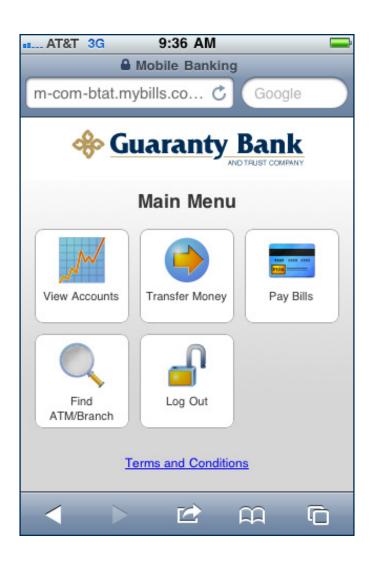
### **Mobile Browser Service - Access**



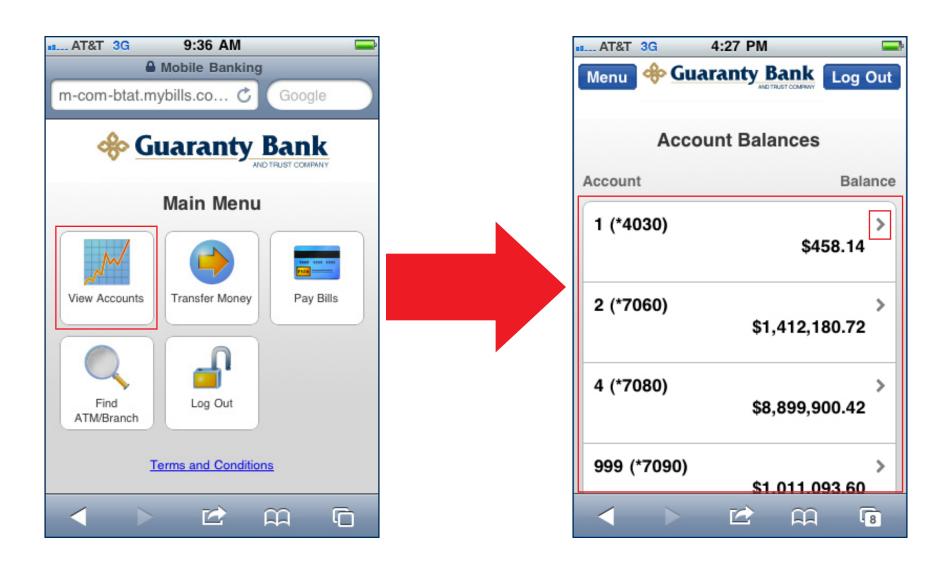
# Mobile Browser - Login



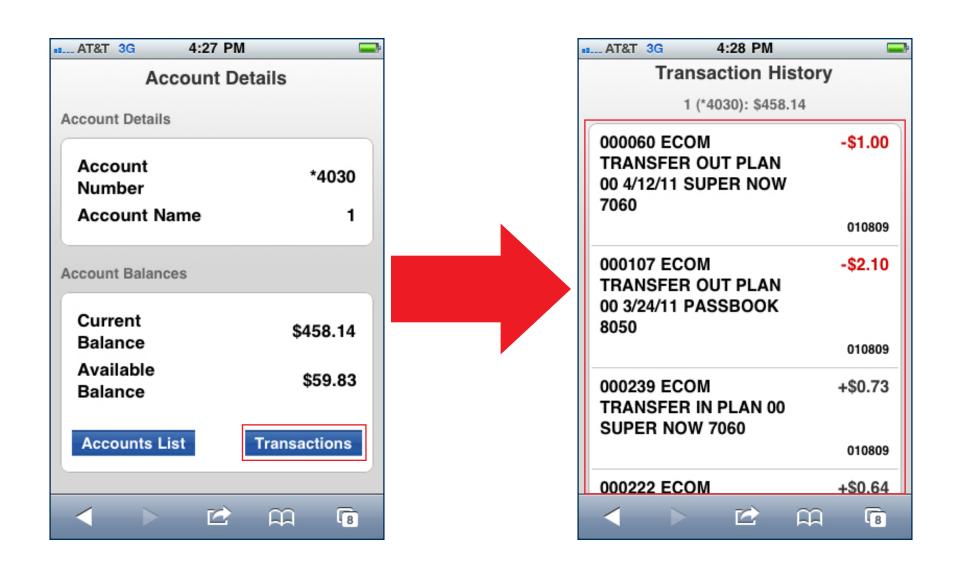
## Mobile Browser - Main Menu



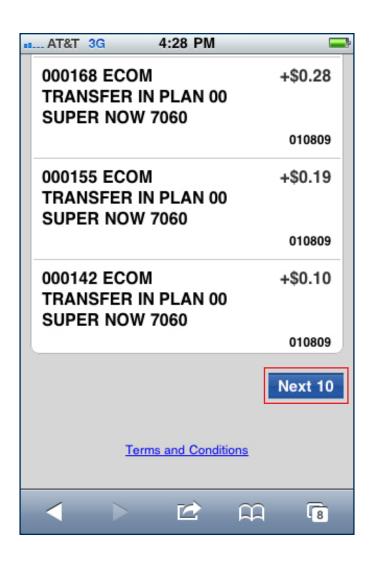
#### **Mobile Browser - Account Balances**



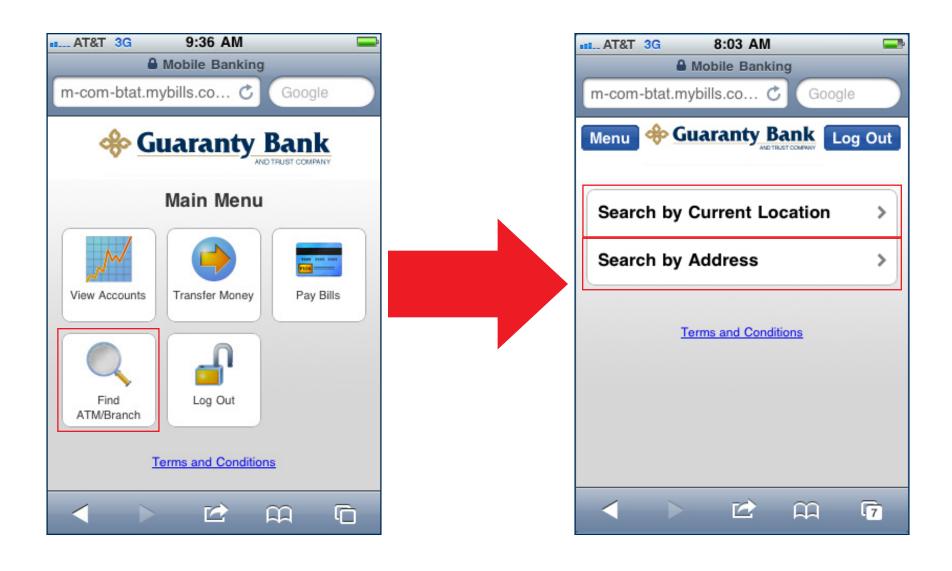
# **Mobile Browser - Details & Transaction History**



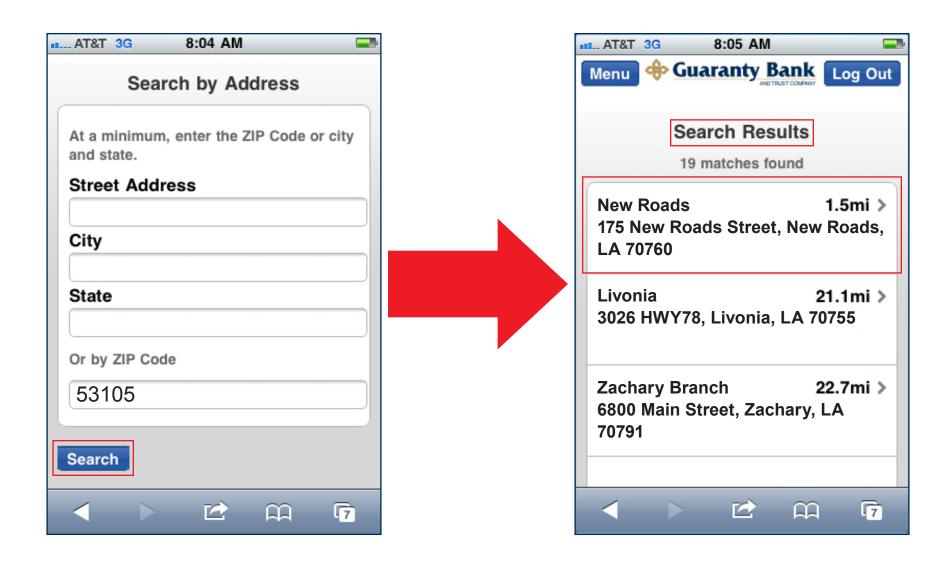
# Mobile Browser - Details & Transaction History



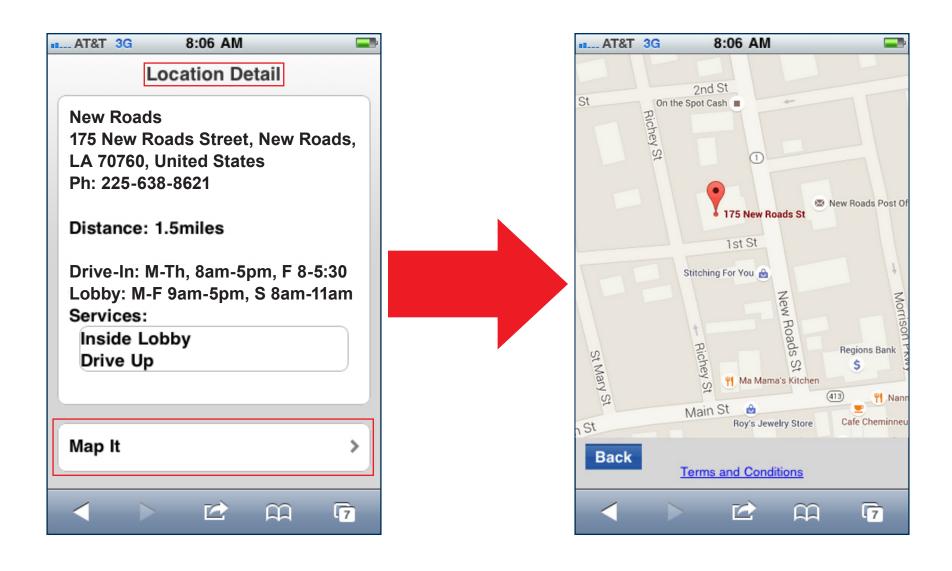
### Mobile Browser - ATM / Branch Locations



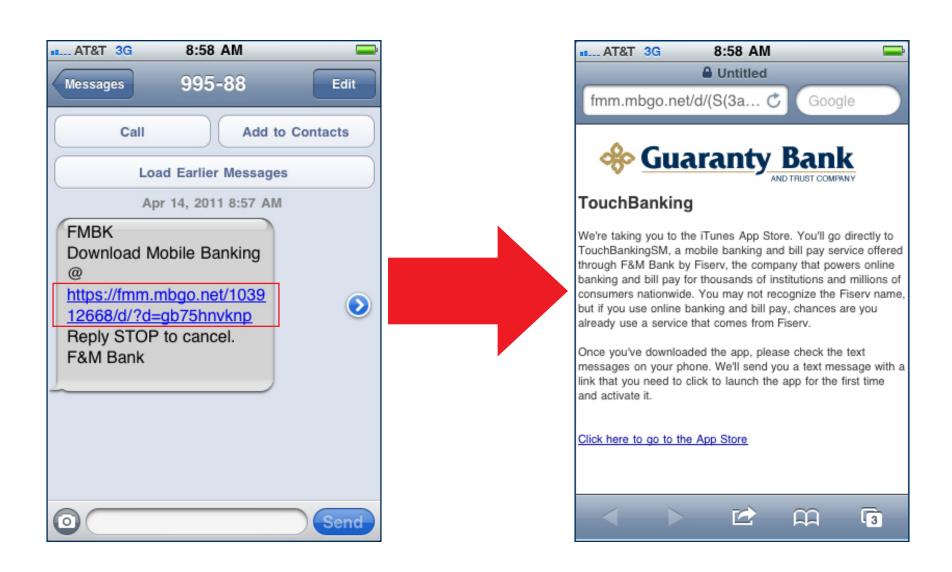
### **Mobile Browser - ATM / Branch Locations**



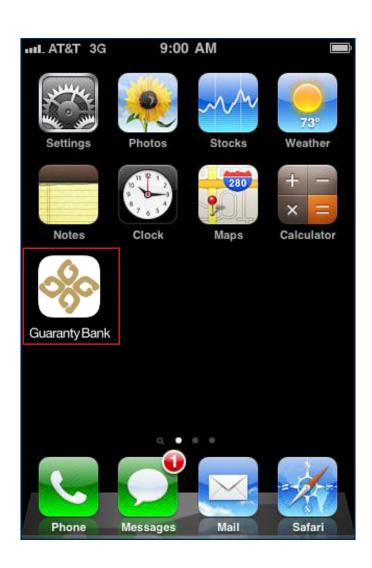
### **Mobile Browser - ATM / Branch Locations**



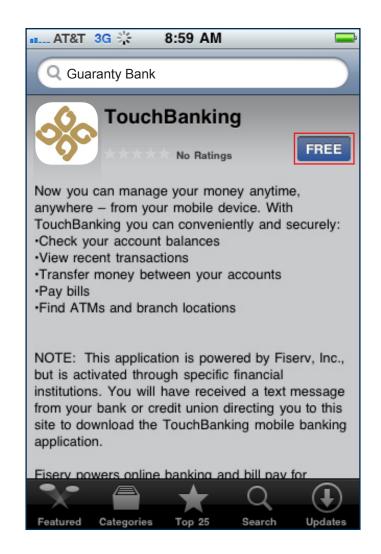
# Mobiliti TouchBanking - Download

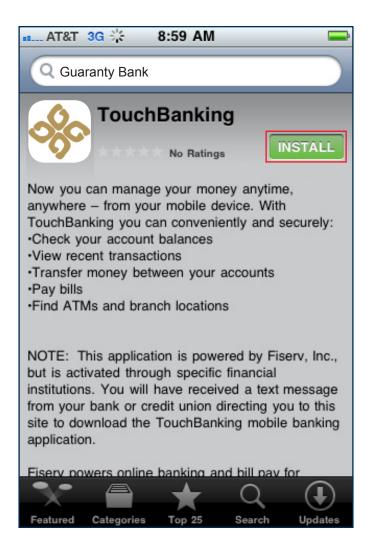


# Mobiliti TouchBanking - iPhone



# Mobiliti TouchBanking - Download

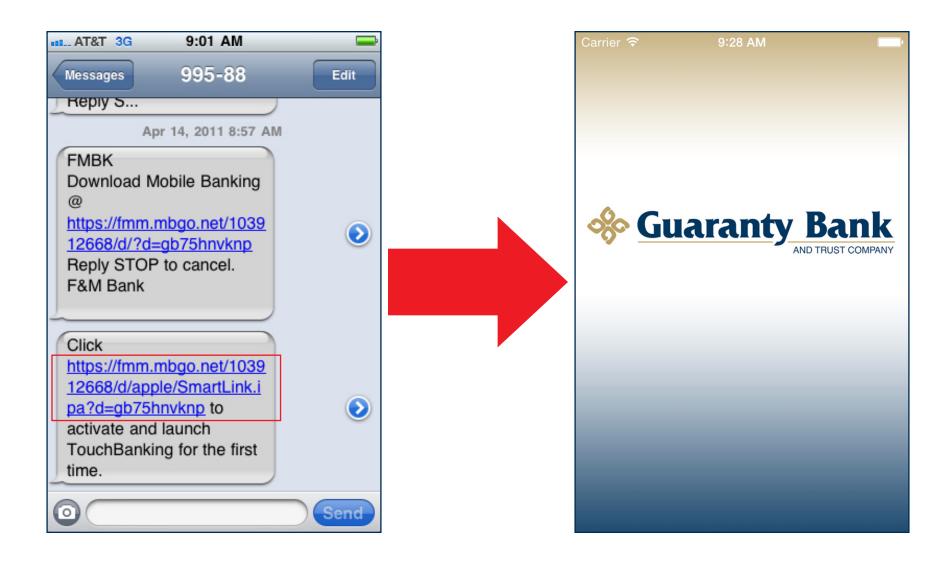




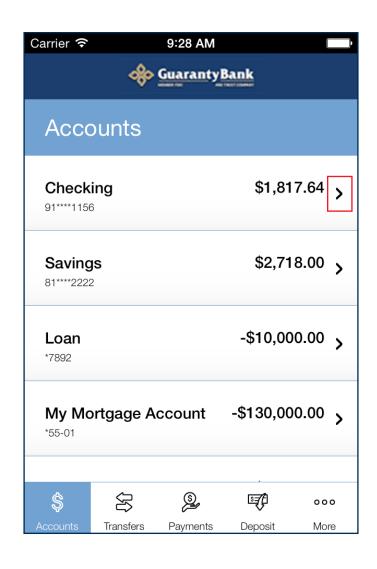
# Mobiliti TouchBanking - Activation

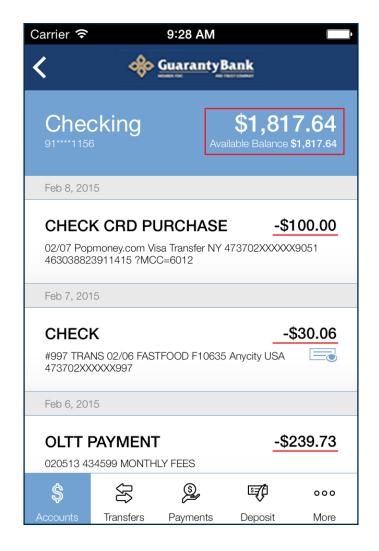


# Mobiliti TouchBanking - Activation

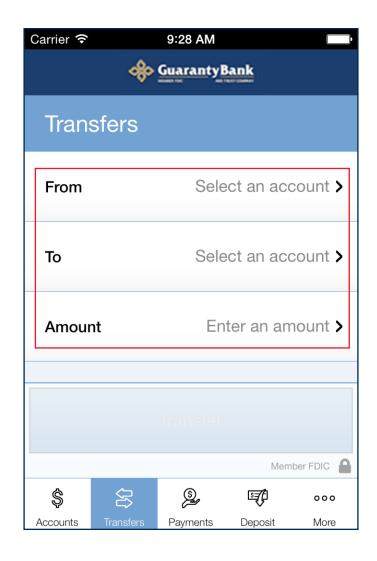


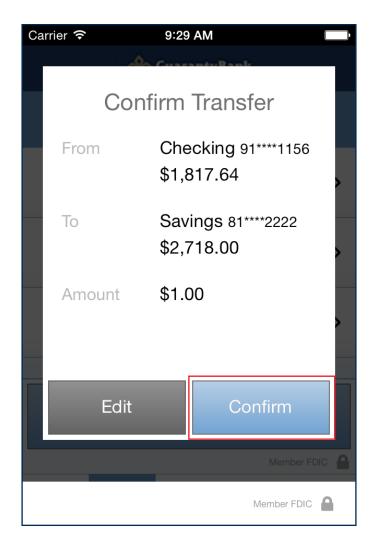
# Mobiliti TouchBanking - Accounts & Transactions



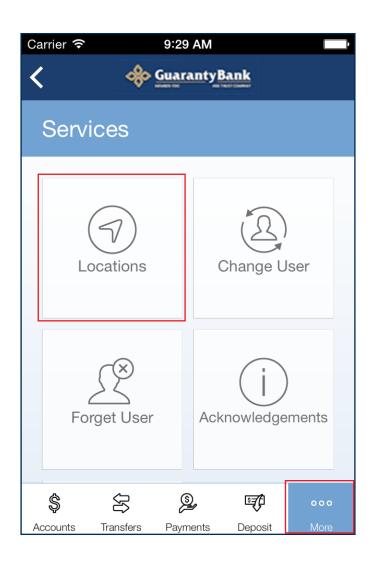


# Mobiliti TouchBanking - Transfers



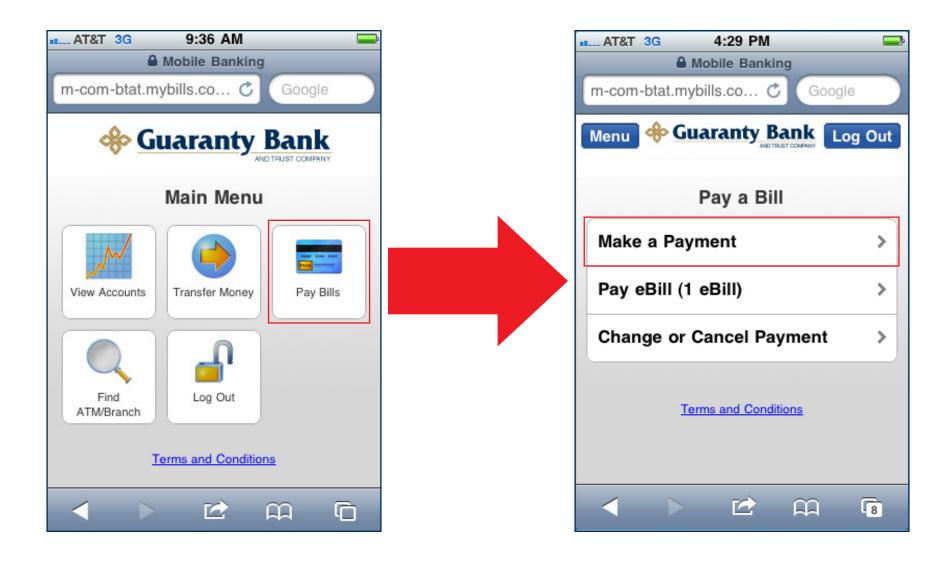


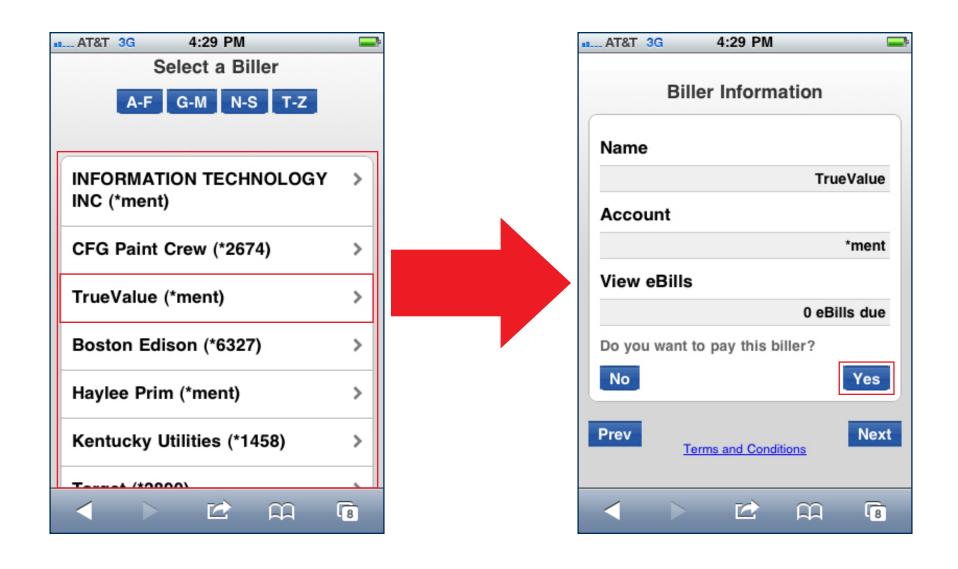
# Mobiliti TouchBanking - ATM / Branch Locations

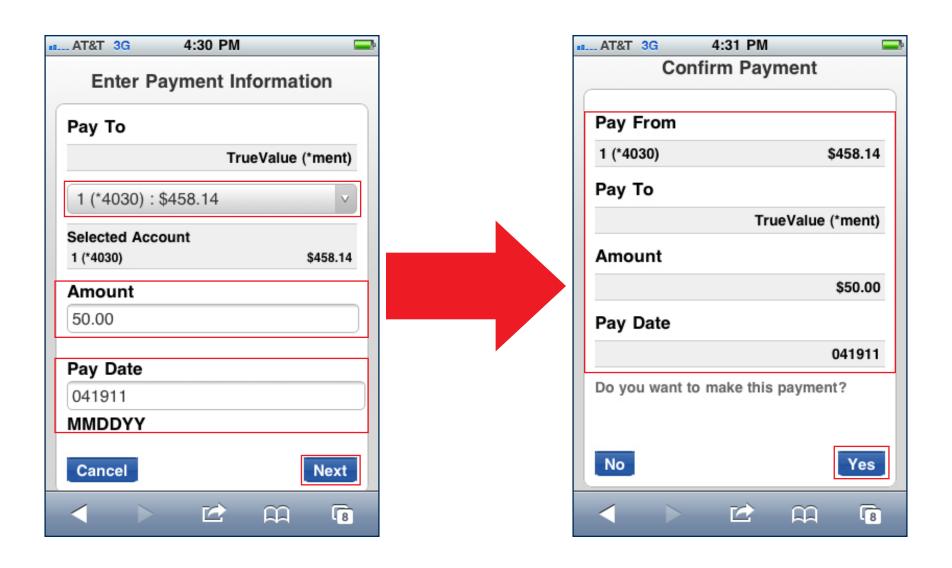


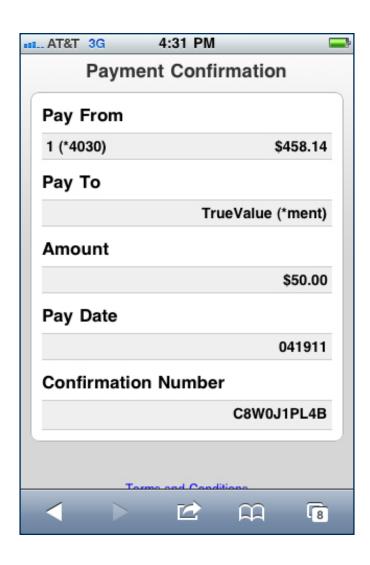
# **Text Message Alerts**

- Event Manager version 1.4 or higher required
- Customer defines account criteria in online banking.
  - For example:
  - Account low balance
  - Check clearing
  - Account deposit
- Matching situations generate alert messages to:
  - online banking
  - Mobile Device

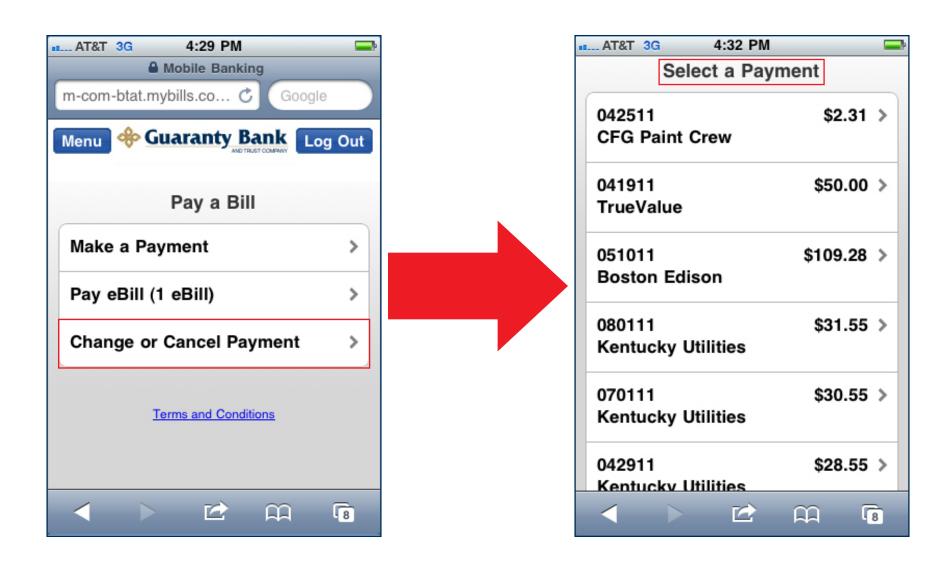


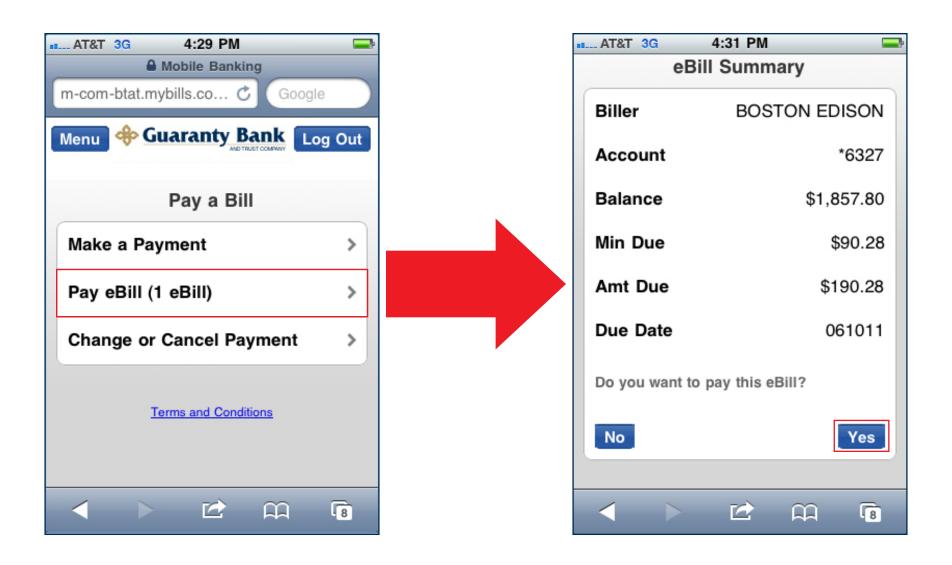




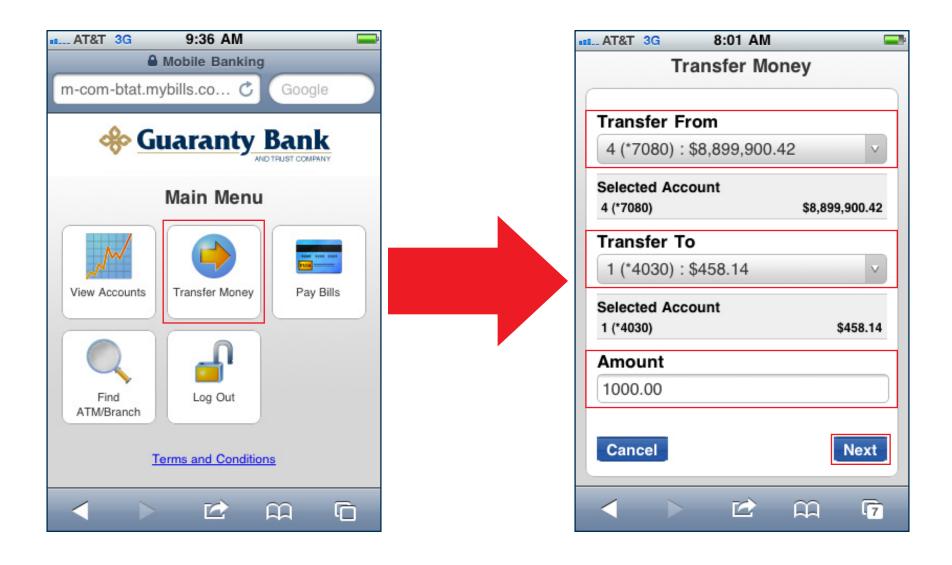


# Bill Payments - Change / Cancel Bills





# **Bill Payments - Transfer Funds**



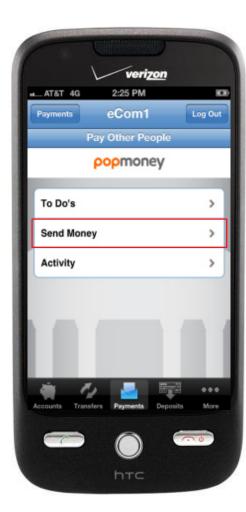


- Contacts
  - View existing contacts
  - Add someone new
  - Pay someone from existing mobile device contact

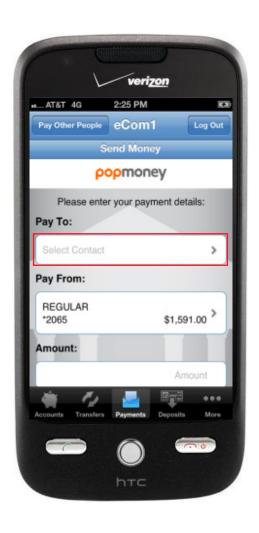
### View Activity

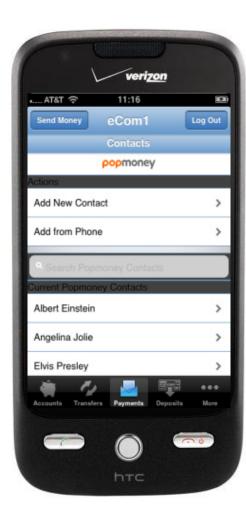
- Received payments
- Send payments
- To Do's
  - View and deposit incoming payments



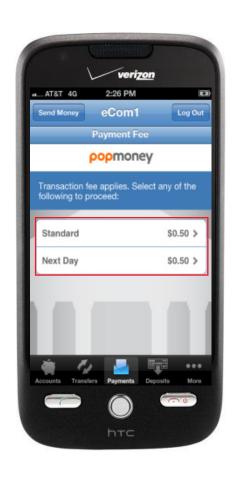


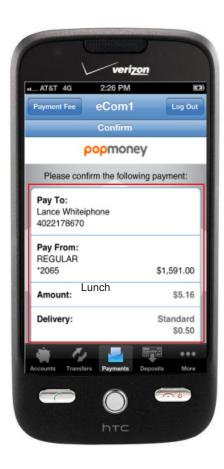
- Select Payments
  - Pay Other People
- Send Money

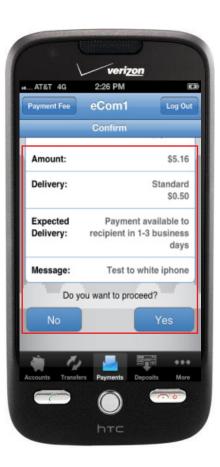




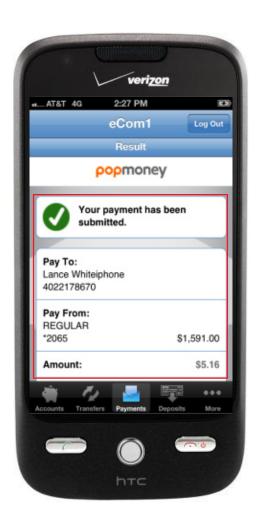
 Select or add a new contact

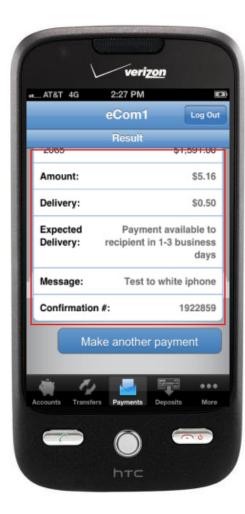






- Select delivery method
- Review information
- Receive confirmation



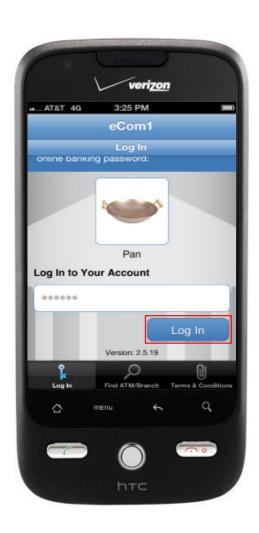


 Payment confirmation messages displays





- Text message notification
- Select Mobiliti application



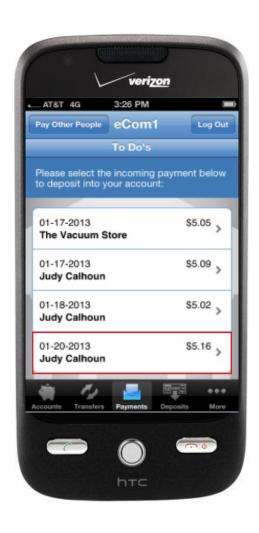


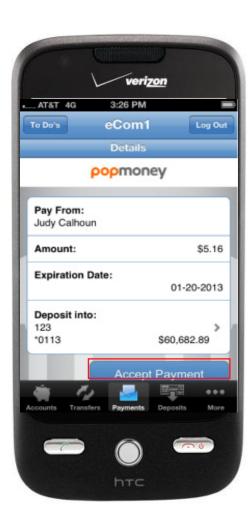
- Log in
- Select Payments





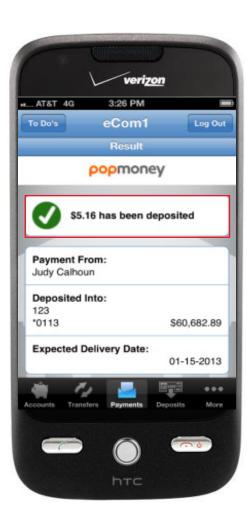
- Select Popmoney
- Select To Do's





- Select the desired payment to receive
- Accept the payment

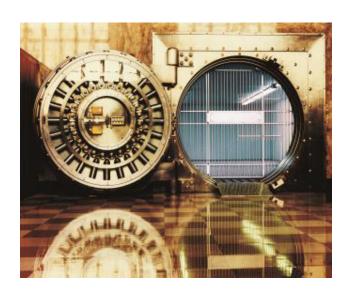




- Select the account to receive the deposit
- Confirmation message displays

# **Security of Mobiliti**

- Is Mobiliti secure?
  - Mobile Money employs industry best practices with regards to security



# **Security Safeguards**

#### Authentication

- Mobile browser and application solution customers are authenticated for every interaction with any Mobiliti component.
- Customers are authenticated by username and password or by utilizing existing login credentials for single sign-on.

#### Encryption

128-bit encryption is used for all transactions within Mobiliti.

#### Fraud

 Mobiliti incorporates items like transaction validation and transaction reconciliation processes to detect fraud

#### Availability / Resiliance

• Mobiliti is protected against malicious attacks through software and server hardening measures.

#### Files and storage

• All files and financial information is stored strictly within online banking and not on the mobile device.